

Business Excellence

Maturity Assessment Programme

Seed...

Nurture...

Harvest...

Recognize

Internalize

Initiate



Pursue The Path of....

BUSINESS EXCELLENCE

... Profit From It

Initiating Excellence

Organizations initiating Business Excellence through a baseline assessment

PHASE

1

Process steps

A 2 day dip-stick assessment by two Assessors interacting with key personnel of the organization to understand process and performance maturity.

This would involve a walkthrough of Business, Support and Management processes with the associated results based on excellence framework requirements. This category of assessment does not require any formal documentation.

Output

- Baseline score of organizational maturity on a 1000 point scale
- Prioritized action plan and roadmap with milestones

On completion of this phase, Organizations can progress to the Internalizing Phase. Initiators would generally take 12 - 15 months to move to the next phase.

Support

CII will facilitate Organizations to progress on the suggested roadmap through hand holding visits, customized training through appropriate frameworks.

Recognized for Adoption of Excellence

In the National Quality Summit / Business Excellence Conclave of CII

Internalizing Excellence

Organizations who have traveled on the journey of Excellence on any Framework

PHASE

2

Process steps

Assessors with rich industry experience will interact with all functions of the organization considering the Business Strategy and Operating Context, to identify key strengths and opportunities for improvement. There are two categories to opt as given below.

| CATEGORY 1 | CATEGORY 2 |
|----------------------------------------------------|-----------------------------------------------------------------------------------|
| Document less Assessment | Minimal documentation 20 - 30 page Format |
| 3 day Assessment | 3 day Assessment |
| 2 Assessors | 4 Assessors |
| Recognition Silver: Score of 300 & above | Recognition Silver: Scores between 300- 399 Gold: Scores 400 & above |

NOTE:

These category of Assessments do not fall under the Award Scheme. However, Organizations will be felicitated based on the score obtained under the relevant category. Companies running their own internal assessments can also opt for recognitions when the assessments are administered by the CII IQ team. Assessment can be based on any Excellence framework.

Output

- Action oriented Management Report
- Way forward with Milestones
- Criteria wise report of strengths and key opportunities for improvement aligned to Excellence Framework requirements

Recognition Platform

National Quality Summit /
Business Excellence Conclave of CII



Recognizing Excellence

Organizations challenging the
CII EXIM Bank Award for Business Excellence

Eligibility*

Any Organization operating in India,
with a minimum of 3 year performance data

PHASE

3

Process steps

Submit 75 page document as per CII EXIM Bank Award for Business Excellence application guidelines. Six Assessors with rich industry experience will interact with functions of the Organization considering the Business Strategy and Operating Context to identify key strengths and opportunities for improvement.

Output

Sub Criteria wise Report aligned to Excellence Model as per the guidelines of the CII Business Excellence Awards.
For further details contact CII IQ Business Excellence Desk.

Recognition

- Any Applicant scoring above 600 will qualify for an **Award**
- Applicant scoring 500 - 599 will be commended for **Platinum**
- Applicant scoring 400 - 499 will be commended for **Gold Plus**
- Manufacturing and Service Categories will be recognized separately
- Highest scores in any Criteria amongst all Applicants of the year will be recognized additionally

A Jury Special Commendation will be awarded to Applicants meeting the Role model requirements laid down by the Jury time to time



Exemplar of Excellence

PHASE

4

All erstwhile Prize and Award winners of the CII EXIM Bank Award for Business Excellence from 1994 (Excluding 2017 edition winners) can participate under the Exemplar of Excellence category.

The Assessment would be a 2 Assessor, 4 manday effort where two Senior Industry members will interact with the applicants to assess their continued journey of Excellence on Key themes and Stakeholder focus. There are no formal documentation requirements to apply under this category. The recognition would require the Applicant to demonstrate Stakeholder focus, Excellence attributes and scoring beyond the threshold levels.

To Apply Contact

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ABOUT CII INSTITUTE OF QUALITY

CII Institute of Quality is the leading authority in Quality Enhancement among organization and industries. Over the past century, CII has provided Indian Industries with the support, systems and tools to make a mark in the competitive world. It is realized that the best way to enhance an organizations competitiveness was through the quality route.

What started as the Total Quality Management Division (TQMD) in the mid-eighties has now evolved as CII Institute of Quality. As a champion of the Quality movement, CII-IQ is powered by the responsibility of enriching the lives of its members, improving their workplaces and making the world a better place by applying quality tools, techniques and systems. CII-IQ provides the best of its kind training and consulting services to organizations to help improve their performance and set a standard of excellence.

CII IQ has tied up with several international organizations to bring their best practices in India. It has helped several organizations improve their Total Quality Management Systems besides helping them win recognitions.

Confederation of Indian Industry

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