

Performance Excellence HEALTHCARE ASSESSOR Training Programme

based on Baldrige Excellence Framework

26 - 28 April 2019, New Delhi



This three days training is aimed at developing skills for assessing the effectiveness of various healthcare management approaches and its implementation for achieving Healthcare Excellence. The course is designed based on the Award winning case study aligned to the Baldrige Excellence Framework. The Assessors of the CII Award for Healthcare Excellence based on Baldrige Excellence Framework are also trained through similar case studies. The programme addresses issues faced by healthcare professionals in the current competitive business environment covering issues such as innovation, economic sustainability, work life balance, sustaining superior results, organisational agility etc. This programme addresses these topics through baldrige excellence framework.

TAKEAWAYS

- Get empanelled as an Assessor for various categories of assessments conducted by Business Excellence Healthcare Department.
- Get trained as an Assessor and Facilitator for driving change initiatives
- To be enabled in refining and improving practices and performance for achieving higher level of excellence

TARGET AUDIENCE

CEOs, Medical Directors, Medical Superintendents, COOs, Clinicians, Heads of Corporate Planning / Business Development, Functional / Departmental Heads, Senior Quality Professionals, Senior Managers

VENUE

New Delhi

Will be Communicated on receiving nominations

FEE

CII Members: INR 24000 + 18%GST

Non Members: INR 26000 + 18% GST

CONTACT

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