

Two-day training programme on

LEAN AND PROBLEM SOLVING METHODOLOGY

2 - 3 May 2019, Bengaluru



Solving Customer Complaints | Improving Quality & Delivery | Reducing Waste

Consistent supply of the right goods, at the right time, in the right place is a challenge for any business. The major concerns of OEM customers are : Ability to supply products and services consistently as per customer requirement, problem solving abilities, continuous focus on waste elimination, focus on safety. In turn, the supply chain is expected to deliver their best in order to sustain in the market under stiff conditions and establish Customer Confidence.

OBJECTIVE

To address customer concerns to meet their requirements consistently, by building supplier competencies for Problem Solving and Continuous Improvement through adoption of the established Lean Six Sigma methodology. Implementing these tools at shop floor or workplace can improve productivity, quality and reduce the cost.

WHO SHOULD ATTEND?

Key Personnel from Business Development, Customer Facing Functions, Procurement, Manufacturing, Quality, Logistics, Product Development, Finance etc.

HOW WILL YOU BENEFIT?

One can gain awareness on various types of tools that can be used to solve day-to-day problems and obtain in depth understanding of the tools.

FEE

CII Member: INR 10,000 + GST

Non Member: INR 12,000 + GST

Please note: Pre registration with payment is a must

If you are a supplier to an OEM, with less than Rupees 100 Crore Annual Turnover then, this program is for you

WORKSHOP CONTENT

Lean Principles

- 5S
- Value Stream Mapping
- Kanban
- Jidoka (Autonomation)
- Poka-Yoke (Mistake Proofing)
- Heijunka (Production Levelling)
- Single Minute Exchange of Dies / Quick Changeover Tool

Problem Solving Methodology

- Problem Analysis and Corrective action steps using 8D
- A3 Problem Solving
- Failure Mode & Effect Analysis (FMEA)
- Statistical Process Control (SPC)

DMAIC Approach

Understanding Six Sigma DMAIC Methodology for breakthrough improvement and innovation



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