



ASSESSOR TRAINING PROGRAMME FOR BUSINESS EXCELLENCE

**10 - 12 April 2019
Chennai**

FACULTY PROFILE

The programme would be conducted by the Principal Counsellors of CII, who collectively have over five decades' of Industry experience coupled with Management Consulting across different sectors. They have worked with a wide variety of large and small, public and private organizations. In their career they have been associated with diverse companies helping business transformation and change initiatives, strategy management, productivity, quality and supply chain improvement initiatives etc.

The CII Counsellors have also led several assessments of large, medium and small organizations against International Excellence Frameworks.

INTRODUCTION:

This three-day training is aimed at developing skills for assessing the effectiveness of various management approaches and its implementation for achieving Excellence. The course is designed based on the Award winning case study aligned to the EFQM Excellence Model. The Assessors of the European Excellence Award and the CII-EXIM Bank Award for Business Excellence are also trained through similar case studies. The programme addresses issues faced by Business Managers in the current business scenario covering issues such as Risk Management, Innovation, Organizational Agility, Sustainability, Work Life Balance, Sustaining Superior Results etc. This programme addresses these topics through the EFQM Excellence Framework.

COURSE TAKEAWAYS:

- Get empanelled as an assessor for various categories of assessments conducted by the Business Excellence vertical of CII IQ
- Get trained as an Assessor and Facilitator for driving change initiatives
- RADARise your processes to move towards benchmark levels

COURSE TOPICS:

- The Excellence Model – an Integrated view
- Fundamental Concepts of Excellence
- Integrating Assessment with Business Planning and Improvement
- EFQM Excellence Model 2013
- Application of RADAR (Evaluation & Implementation Tool)
- Case study based learning and application

TARGET AUDIENCE

CEOs, COOs, Heads of Corporate Planning / Business Development, Functional/ Departmental Heads, TQM Coordinators and Senior Managers.

REGISTRATION CONTACT

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FEE

Members INR 42000 + 18% GST

Non Member: INR 45000 + 18% GST

- Pre registration & online payment is Mandatory
- Delegate Fee is non-refundable, however change in nominations are accepted

REGISTER NOW!

**Registrations close by
31st March 2019**

Get empanelled as a Assessor for the Business Excellence Maturity Assessment Program



**CII EXIM Bank Award
for Business Excellence**



**BE STAR
RECOGNITIONS**

EMBRACE EXCELLENCE

Functional Excellence

Recognitions

Customer | People | Operations



**Recognitions for
Small & Medium Businesses**