

## 2.0 About the Award

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Regardless of sector, size, structure or maturity, The Excellence Model is a practical and holistic tool to improve the quality of management in all organisational aspects and address the challenges mentioned above. The model can be used in a number of ways:

- As a structure for the organisation's management system
- As a tool for Self-Assessment by measuring where they are on the path to excellence; helping them understand the gaps; and then stimulating solutions;
- As a framework for positioning existing initiatives, and identifying gaps;
- As an assessment criteria for reward and recognition.

The CII-EXIM Bank Award for Business Excellence has been instituted to achieve the following objectives:

- Provide and promote a holistic framework of management for Excellence
- Recognise outstanding Small and Medium Business organisations and present them as role models and encourage others to emulate
- Identifying and sharing best practices, performance and strategies
- Provide an external perspective to the organisations on their practices and performance through a comprehensive feedback report